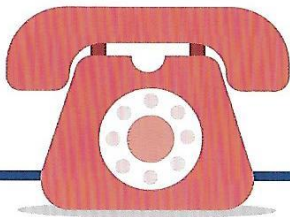


# Keeping you **safe** and **secure**

**In the past, people have pretended to be us to trick customers. To make sure you're always confident it's us knocking at your door, we recommend you:**

- Set up a free security password so you can confirm it's a real Yorkshire Water employee or partner
- Always ask for proof of identity (*All Yorkshire Water colleagues and partners carry photo ID cards*).

**If in doubt, give us a call on 0800 138 78 78 straight away to check the employee number printed on their card.**



# It's easy to sign up for **Priority Services**

**You can register yourself or on behalf of someone you know.**



**Register online**

[yorkshirewater.com/  
priorityservices](http://yorkshirewater.com/priorityservices)



**Call us on**

0800 138 78 78

**If there are other ways you need us to help (that we've not listed), please let us know and we'll do our best to provide what you need.**