

KILHAM COMMUNITY HELPLINE

UPDATE 29 JUNE 2020

The Government has announced that unless there is a significant rise in covid cases, the shielding of vulnerable people programme is to be paused on 31st July 2020. With this in mind, we have decided to also pause the Kilham Helpline at the same time. **The phone line will be switched off at 5pm on 31st July.**

We know what an essential help this service has been over the last few months to many people in the village, but as the country is opening up again, and going back to work, this will be needed less. Once those people who are shielded are also able to resume normal activities such as work and shopping, there will be no need for the volunteer service to continue. We have used the last few weeks to try and encourage people who regularly call us for support, to try to do their shopping on-line and find other ways to manage essential tasks in preparation for the closure of the helpline.

We are still very much a caring community and if anyone is worried about this service closing—please call us in the next few days and we will try to allocate one of the volunteers to support you after the 1st August, as you resume the tasks you have needed help with.

It is important to remember that if the situation changes and we have to protect our vulnerable again, we will be able to restart this service very quickly.

We would also like to take this opportunity to thank the many volunteers, who have worked with us, answering phones, collecting prescriptions, shopping, walking dogs and generally just taking their time to care for those in the village who have needed our help during these unprecedented times.

With our heartfelt thanks and best wishes,

Gill, Tracey, Geoff

Kilham Helpline Co-Ordinators